## Q1 2017 FINANCIAL RESULTS

MOSCOW, RUSSIAN FEDERATION 27 MARCH 2017

X5 RETAIL GROUP





his presentation does not constitute or form part of and should not be construed as an advertisement of securities, an offer or invitation to sell or issue or the solicitation of an offer to buy or acquire or subscribe for securities of X5 Retail Group N.V. or any of its subsidiaries or any depositary receipts representing such securities in any jurisdiction or an invitation or inducement to engage in investment activity in relation thereto. In particular, this presentation does not constitute an advertisement or an offer of securities in the Russian Federation.

No part of this presentation, nor the fact of its distribution, should form the basis of, or be relied on in connection with, any contract or commitment or investment decision whatsoever.

No representation, warranty or undertaking, express or implied, is given by or on behalf of X5 Retail Group N.V. or any of its directors, officers, employees, shareholders, affiliates, advisers, representatives or any other person as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or the opinions contained herein or any other material discussed at the presentation. Neither X5 Retail Group N.V. nor any of its directors, officers, employees, shareholders, affiliates, advisors, representatives or any other person shall have any liability whatsoever (in negligence or otherwise) for any loss howsoever arising from any use of this presentation or any other material discussed at the presentation or their contents or otherwise arising in connection with the presentation.

This presentation includes statements that are, or may be deemed to be, "forward- looking statements", with respect to the financial condition, results, operations

and businesses of X5 Retail Group N.V. These forward-looking statements can be identified by the fact that they do not only relate to historical or current

events. Forward-looking statements often use words such as" anticipate", "target", "expect", "estimate", "intend", "expected", "plan", "goal" believe", or other words of similar meaning. By their nature, forward-looking statements involve risk and uncertainty because they relate to future events and circumstances, a number of which are beyond X5 Retail Group N.V's control. As a result, X5 Retail Group N.V's actual future results may differ materially from the plans, goals and expectations set out in these forward- looking statements. X5 Retail Group N.V. assumes no

responsibility to update any of the forward looking statements contained in this presentation.

For Russian law purposes, the securities mentioned in this presentation (the "Securities") represent foreign securities. It is not permitted to place or publicly circulate the Securities on the territory of the Russian Federation at present. No prospectus for the issue of the Securities has been or is intended to be registered with the Federal Service for Financial Markets of the Russian Federation. The information provided in this presentation is not intended to advertise or facilitate the offer of the Securities in the territory of the Russian Federation. This presentation does not represent an offer

the Securities on the territory of the Russian Federation at present. No prospectus for the issue of the Securities has been or is intended to be registered with the Federal Service for Financial Markets of the Russian Federation. The information provided in this presentation is not intended to advertise or facilitate the offer of the Securities in the territory of the Russian Federation. This presentation does not represent an offer

to acquire the Securities or an invitation to make offers to acquire the Securities. The information and opinions contained in this document are provided as at the date of this presentation and are subject to change without notice. Some of the information is still in draft form and neither X5 Retail Group N.V. nor any other party is under any duty to update or inform recipients of this presentation of any changes to such information or opinions. In particular, it should be noted that some of the financial information relating to X5 Retail Group N.V. and its subsidiaries contained in this document has not been audited and in some cases is based on management information and estimates.

Neither X5 Retail Group N.V. nor any of its agents, employees or advisors intend or have any duty or obligation to supplement, amend, update or revise any of the statements contained in this presentation.

### I. HIGHLIGHTS

## **04** KEY ACHIEVEMENTS IN Q1 2017



Revenue increased by 26.5% y-o-y



The Company added 630 new stores in Q1 2017, vs. 377 stores in Q1 2016. 111 stores refurbished



EBITDA margin up by 44 b.p. y-o-y to 7.6%



>96% of Pyaterochka stores and
>56% of Perekrestok stores
operating under new concept



Comfortable level of Net debt / EBITDA at 1.90x as of 31 March 2017



Net additional selling space of 248.6 th. sq. m., 87% of which was attributable to organic growth



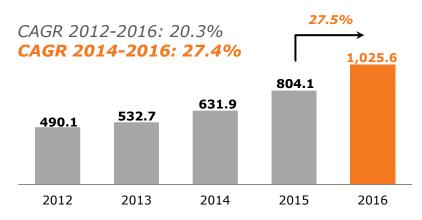
- LFL traffic growth improved to 4.6% in Q1 2017, highest level since Q4 2009
- LFL traffic of Perekrestok was positive for **five quarters** in a row, of Karusel – for **two quarters** in a row



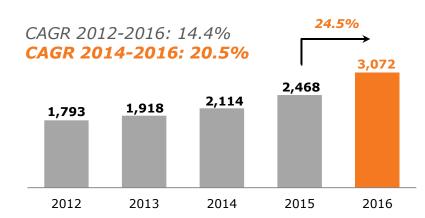
Pyaterochka added 251.6 th. sq. m. of net selling space



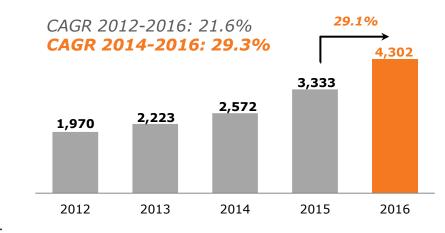
## **0**5 OPERATIONAL HIGHLIGHTS



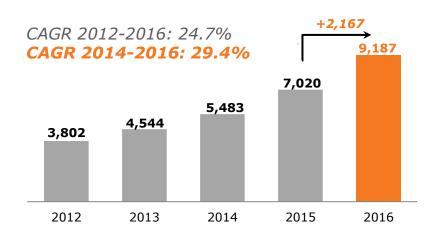
#### Net retail sales dynamics, Rub bn Customer visits, mln



#### Selling space, th. sq. m.



#### Number of stores, end of period

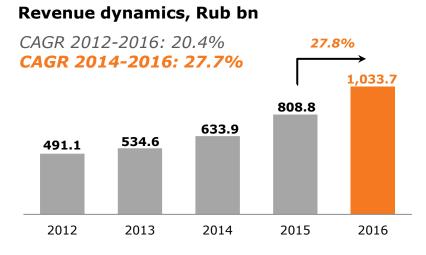


Source: X5 data

**X**5

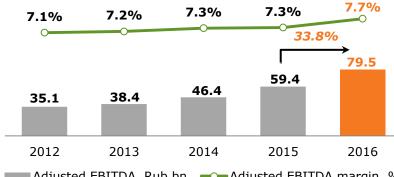
0%0 2#K





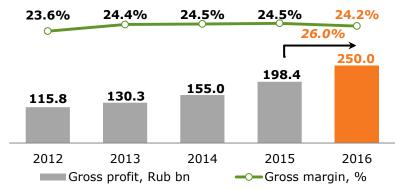
#### Adjusted EBITDA & adjusted EBITDA margin<sup>[1]</sup>

CAGR 2012-2016: 22.7% CAGR 2014-2016: 30.9%



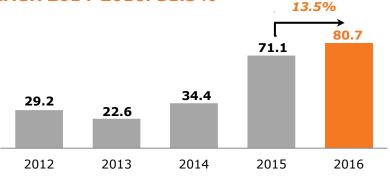
#### Gross profit & gross margin

CAGR 2012-2016: 21.2% CAGR 2014-2016: 27.0%



#### Capex dynamics, Rub bn





Adjusted EBITDA, Rub bn ——Adjusted EBITDA margin, %

[1] – Adjusted for LTI, exit share-based payments and other one-off remuneration payments Source: X5 data



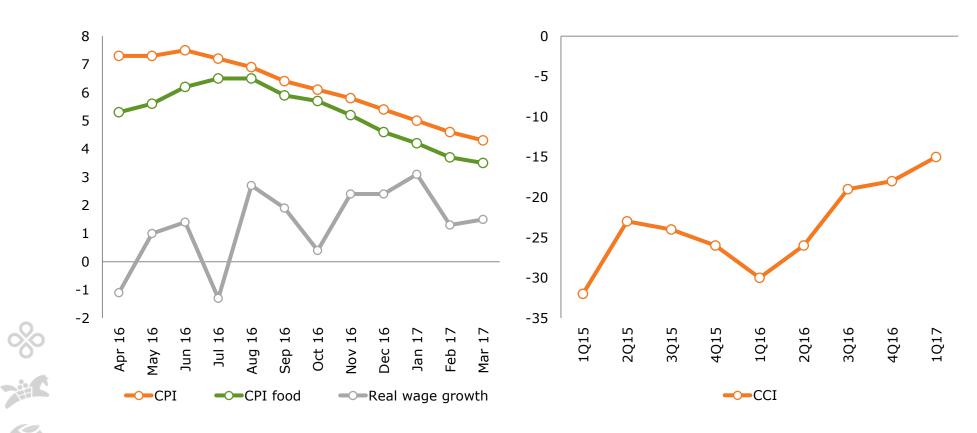
% >\*\*

### **II. MARKET OVERVIEW**



Inflation and real wage growth

**Consumer confidence index**, %



Source: Rosstat



The Russian consumer market is still feeling the pressure despite stabilization of Food CPI and real wage growth

# **09** RECENT MARKET TRENDS...

KEY TRENDS	DESCRIPTION	CONCLUSIONS
Changing demographics	<ul> <li>Growth of 60+ age population by 2-3% p.a. vs. reduction of 20-29 year group by 6% p.a.</li> </ul>	<ul> <li>Growth of price-sensitive consumer segment</li> <li>Growth of proximity format popularity</li> </ul>
Declining population income	<ul> <li>Increased price sensitivity and rational spending</li> <li>Growth of "cherry pickers"</li> </ul>	<ul> <li>Growth in attractiveness of proximity/discounters</li> <li>Increased pressure on margins (need for opex reduction)</li> </ul>
Growing competition	<ul> <li>Retail space saturation</li> <li>"Value" format development (e.g., hard discounters, dollar stores)</li> </ul>	<ul> <li>Increasing pressure on LFL</li> <li>Increased pressure on margins (need for opex reduction)</li> </ul>
Spread of new technologies	<ul><li>Growth of online shopping and price transparency</li><li>Increase in Big Data analytics</li></ul>	<ul> <li>Opportunity to improve competitiveness through service and personalisation</li> </ul>
Tightening market regulation	<ul> <li>Retail trade legislation (back margin constraints)</li> <li>EGAIS and other control systems</li> <li>International sanctions</li> </ul>	<ul> <li>Additional costs due to new regulation</li> <li>Growing margin pressures</li> <li>Product shortages and price inflation</li> </ul>

**X**5

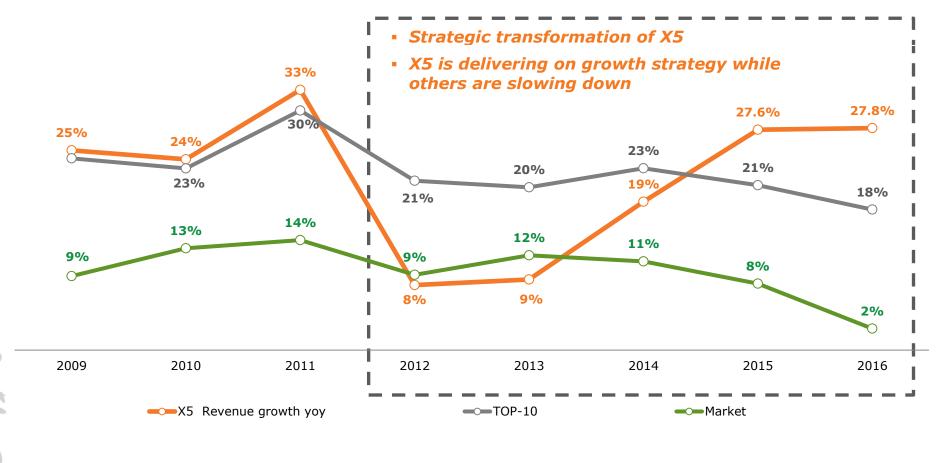
% \*\*

# **10** ...AND X5'S RESPONSE

KEY TRENDS	X5 RESPONSE
Changing demographics	<ul> <li>Continued expansion of proximity segment (&gt;75% of X5 revenues)</li> <li>5-10% discounts for pensioners from 9:00 until 13:00</li> <li>Focus on mothers with children</li> </ul>
Declining population income	<ul> <li>Constant adaptation of value proposition to customers' needs</li> <li>Best-in-class "promo engine"</li> </ul>
Growing competition	<ul> <li>Strong regional expansion with effective value proposition for small cities and towns</li> <li>Development and rollout of new regional supermarket concept</li> <li>Effective GIS system to help find optimal locations</li> </ul>
Spread of new technologies	<ul> <li>Online retail initiative within the supermarket segment</li> <li>Successful development of loyalty programme and personalised promo in Perekrestok</li> <li>Further implementation of advanced analytics</li> </ul>
Tightening market regulation	<ul> <li>Self-regulation approach</li> <li>Switch to net-net pricing</li> <li>Strategic partnerships with suppliers</li> </ul>

% \*\* 5

## **1** X5 VS. RUSSIAN FOOD RETAIL IN TOP-LINE GROWTH



Source: Infoline, X5 analysis

**X**5

#### Starting from 2013, X5 has constantly accelerated its growth rates



#### **Top 10 Russian Food retailers**

#		Company name	% in total market 2015	% in total market 2016
1	<b>X5</b> RETAIL GROUP	X5	6.3%	8.0%
2	МАГНИТ	Magnit	6.8%	7.4%
3	Ruchan	Auchan	2.8%	2.9%
4	<b>А</b> дикси	Dixy	2.2%	2.4%
5	<b>ЭЛЕНТА</b>	Lenta	1.8%	2.1%
6	METRO	Metro	1.6%	1.6%
7	Красное К <mark>Белое</mark>	SPS Holding	0.7%	1.2%
8	<b><sup>`</sup><sup>`</sup><sup>`</sup><sup>`</sup></b>	О'Кеу	1.2%	1.2%
9	<b>MOHETKA</b>	Monetka	0.6%	0.6%
10	stabus	Globus	0.5%	0.6%
		Total	24.5%	28.0%

Source: InfoLine

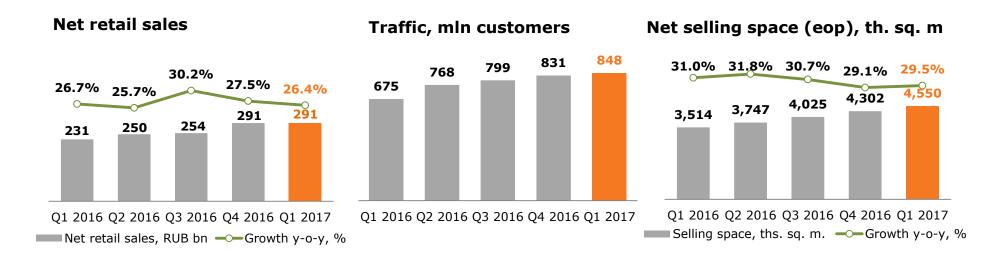


X5's market share increased from 6.3% in 2015 to 8.0% in 2016



### **III. OPERATIONAL RESULTS** Q1 2017

## **1 2017 RESULTS: OPERATIONAL HIGHLIGHTS**

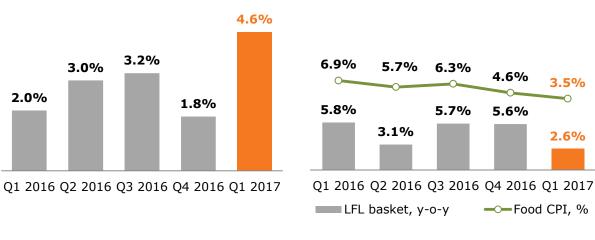


LFL sales, y-o-y



2.0%





7.8% 7.5% 7.3% 6.3% Q1 2016 Q2 2016 Q3 2016 Q4 2016 Q1 2017

9.1%

Source: X5 data

**X5** 

## **1**5 Q1 2017 RESULTS: NET RETAIL SALES SUMMARY

#### Net retail sales breakdown by retail format, RUB mln



**KEY DRIVERS** 

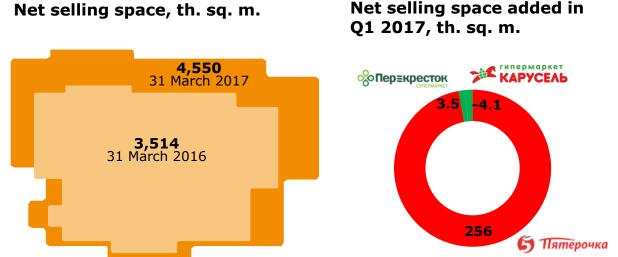
**X5** 

- Pyaterochka, which continues to meet customers' needs in a challenging macro environment, was the key driver for X5's growth thanks to:
  - Value proposition that is one of the best-adapted to Russian consumers' needs
  - Ambitious expansion programme

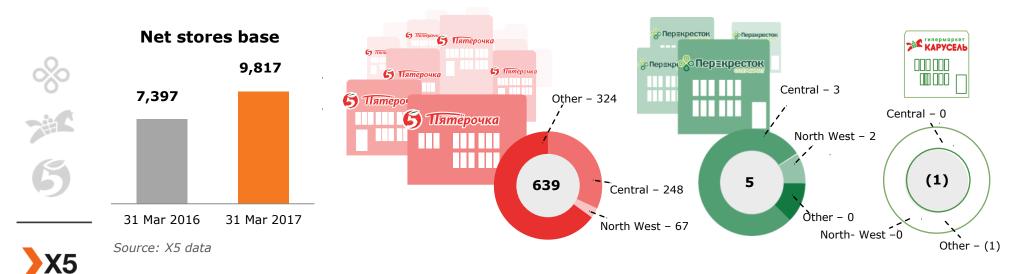
Net retail sales growth of 26.4% was driven by a 7.3% increase in like-for-like (LFL) sales and a 19.1% sales growth contribution from a 29.5% rise in selling space

## **16** Q1 2017 RESULTS: EXPANSION SUMMARY

- Total store base increased to 9,817 stores as of 31 March 2017
- Continued investments into existing stores, with 111 refurbishments in Q1 2017
- Pyaterochka was the main driver for the store base increase. In Q1 2017, net added space increased by 50.7% y-o-y

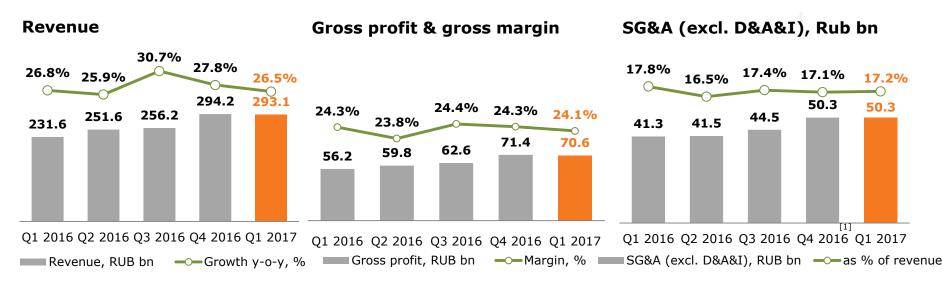


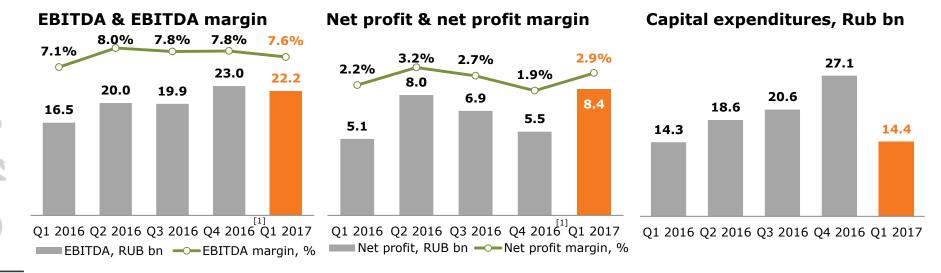
#### Net stores added in Q1 2017 by formats and by regions



### **IV. FINANCIAL RESULTS** Q1 2017

## **L8** Q1 2017 RESULTS: FINANCIAL HIGHLIGHTS





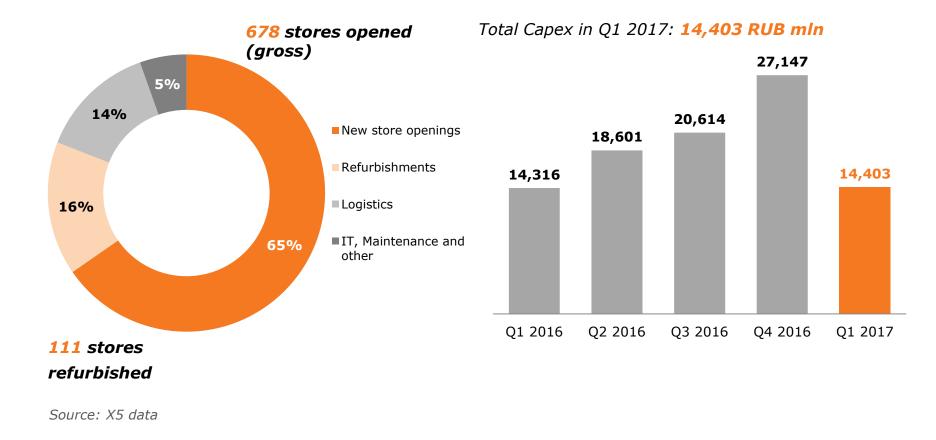
[1] – SG&A ex. D&A&I, EBITDA and Net profit for Q4 2016 Adjusted for LTI, exit payments and share-based payments and other one-off remuneration payments

Source: X5 data

## **19** Q1 2017 RESULTS: CAPITAL EXPENDITURE OVERVIEW

#### Capex breakdown for Q1 2017

Capex breakdown by quarter, RUB mln



**X**5

% \*\*

In Q1 2017, capex programme focused on organic expansion, investments in store refurbishments and truck fleet expansion

## **20** Q1 2017 RESULTS: DEBT STRUCTURE

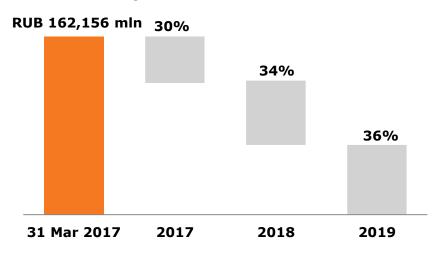
#### **Debt profile**

Rub mln	31 Mar 2017	31 Mar 2016
Total Debt	162,156	148,991
Short-Term Debt	49,280	46,059
% of total debt	30.4%	30.9%
Long-Term Debt	112,876	102,932
% of total debt	69.6%	69.1%
Net Debt	155,924	144,492

#### **Covenants & liquidity update**

Covenant metrics & liquidity sources	31 Mar 2017	31 Mar 2016	Covenants
Net Debt / EBITDA	1.90x	2.47x	< 4.00x
Cash & cash equiv., Rub mln	6,232	4,499	
Available credit limits, Rub mln	274,760	157,590	

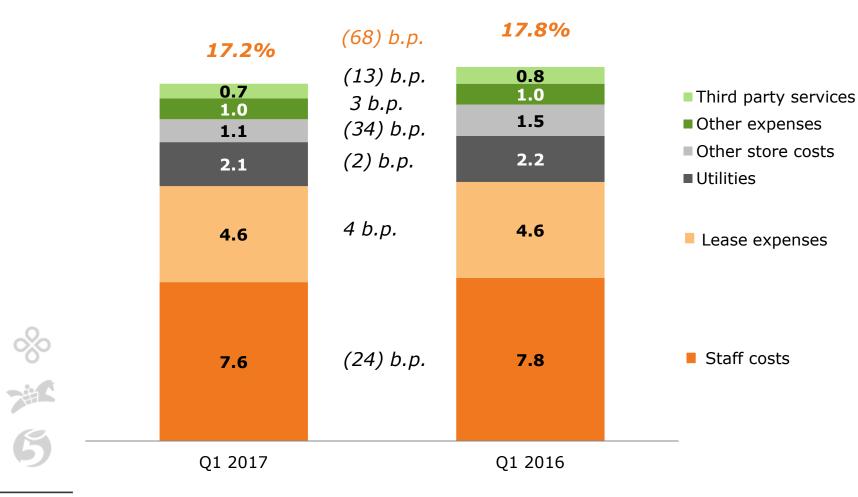
#### **Debt maturity schedule**



#### Highlights

- X5's debt portfolio is 100% RUB-denominated
- All of the X5's loans and bonds have fixed interest rates
- X5's available credit limits increased by almost 2 times to RUB 275 bn
- Net debt/EBITDA of 1.90x (as of 31 Mar 2017) remains at a comfortable level
- In April 2017, X5 issued the debut RUB 20 billion Eurobond due April 2020 with a coupon rate of 9.25% p.a.

% \*\* Q1 2017 RESULTS: ADJUSTED SG&A EXPENSES ANALYSIS





21

### 27 FINANCIAL STATEMENTS (1/3) PROFIT AND LOSS STATEMENT

RUB mln	Q1 2017	Q1 2016	+/(-)	+/ ( - ), %
Revenue	293,078	231,611	61,467	26.5
Net retail sales	291,484	230,601	60,883	26.4
COGS	(222,466)	(175,420)	(47,046)	26.8
Gross profit	70,612	56,191	14,421	25.7
Gross profit margin	24.1	24.3		(17) b.p.
SG&A	(58,001)	(46,396)	(11,605)	25.0
EBITDA	22,167	16,493	5,674	34.4
EBITDA margin	7.6	7.1		44 b.p
Operating profit	14,459	11,406	3,053	26.8
Operating margin	4.9	4.9		1 b.p.
Net profit	8,355	5,054	3,301	65.3
Net profit margin	2.9	2.2		67 b.p.

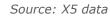


% % 6

Source: X5 data

### **FINANCIAL STATEMENTS (2/3)** BALANCE SHEET 23

RUB mln	31 Mar 2017	31 Mar 2016	+/(-)	+/(-)%
Total current assets	110,322	104,841	5,481	5.2
Cash & cash equivalents	6,232	4,499	1,733	38.5
Inventories	81,879	62,920	18,959	30.1
Total non-current assets	350,143	302,212	47,931	15.9
Net PP&E	237,757	197,319	40,438	20.5
Goodwill	80,538	75,602	4,936	6.5
Total assets	460,465	407,053	53,412	13.1
Total current liabilities	205,857	188,493	17,364	9.2
ST debt	49,280	46,059	3,221	7.0
Trade accounts payable	105,890	102,138	3,752	3.7
Total non-current liabilities	119,204	108,781	10,423	9.6
LT debt	112,875	102,932	9,943	9.7
Total liabilities	325,061	297,274	27,787	9.3
Total equity	135,404	109,779	25,625	23.3
Total liabilities & equity	460,465	407,053	53,412	13.1



% % 5

### 24 FINANCIAL STATEMENTS (3/3) CASH FLOW

RUB mln	Q1 2017	Q1 2016	+/(-)	+/(-)%
Net cash generated from/ (used in) operating activities	(418)	5,726	(6,144)	n/a
Net cash from operating activities before changes in working capital	22,287	16,688	5,599	33.6
Change in Working Capital, incl.:	(13,914)	(6,307)	(7,607)	120.6
Decrease/(increase) in trade and other AR	15,578	3,924	11,654	297.0
Decrease/(increase) in inventories	(8,077)	(5,033)	(3,044)	60.5
(Increase)/decrease in trade payable	(25,270)	(1,629)	(23,641)	1,451.3
(Decrease)/increase in other AP	3,855	(3,569)	7,424	n/a
Net interest and income tax paid	(8,791)	(4,655)	(4,136)	88.9
Net cash used in investing activities	(17,637)	(14,935)	(2,702)	18.1
Net cash generated From financing activities	6,083	4,749	1,334	7.8
Effect of exchange rate changes on cash & cash equiv.	14	1	13	1,300.0
Net increase/(decrease) in cash & cash equiv.	(11,958)	(4,459)	(7,499)	168.2

% × 5

**X**5



#### X5 today

- Multi-format presence in seven Federal Districts
- Total stores 9,817, including:
  - -9,002 Pyaterochka
  - 544 Perekrestok
  - -90 Karusel
  - 181 Express stores

Format	Unit	North Caucasus	Southern	Central	Volga	North Western	Ural	Siberian	Total
<b>Б</b> Пятёрочка		140	618	3,760	2,547	1,095	776	66	9,002
Пер≡кресток супермаркет	Number of stores, #	1 1 1 8 1	25	339	94	52	26	0	544
КАРУСЕЛЬ		1	5	35	24	17	8	0	90
<b>X5</b> RETAIL GROUP	Net retail sales, %	0.8%	4.3%	55.7%	18.1%	14.7%	6.1%	0.3%	100%

Source: X5 data

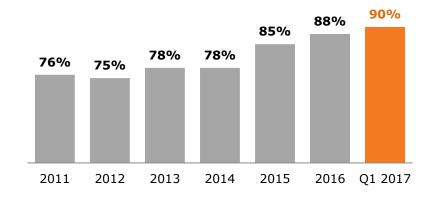
% %

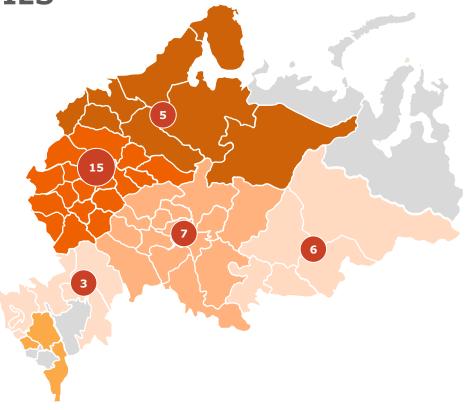
## **26** X5 DISTRIBUTION CAPABILITIES

#### Warehouse space as of 31 March 2017

Federal district	Space, th. sq. m.	# of DCs
Central	499	15
North-Western	131	5
Volga	143	7
Ural	101	6
Southern	77	3
Total	951	36

#### **Centralisation levels**





#### Highlights

- In Q1 2017, X5 opened a new 15,456 sq. m. distribution centre (DC) in Orel to serve the Pyaterochka format and a new 13,632 sq. m. DC in Yekaterinburg to serve the Perekrestok and Karusel formats.
- X5 closed one DC in Yekaterinburg that did not meet the Company's efficiency criteria.

Source: X5 data

**X**5

### APPENDICIES I. PERFORMANCE SUMMARY OF KEY FORMATS





**9,002 stores** as of 31 March 2017, 35.7% increase y-o-y



**3,581 th. sq. m. of selling space** as of 31 March 2017, 38.3% increase y-o-y



**Q1 2017 net retail sales – RUB 222.9 bn,** 30.1% increase y-o-y



**710 mln of customers** for Q1 2017, 28.8% increase y-o-y



Share of X5's Q1 2017 sales: **∼76%** 



- Q1 2017 LFL Results Sales: 6.7%
- Traffic: 4.4%
- Basket: 2.2%





- Avg. net selling space: **398 sq. m.**
- Formats
  - 250-330 sq. m.
  - 330-430 sq. m.
  - -430-620 sq. m.
  - 620-and more



The neighborhood store for your daily shopping needs

### PYATEROCHKA SUMMARY (2/3) BUILDING ON A SUCCESSFUL TRACK RECORD

36.1%

Q2 Q3

2016

#### **O1 2017 net retail sales growth:** 30.1% increase y-o-y

32.3%30.6%

Net Sales Growth (% y-o-y)

34.7%35.3% 32.8% 34.8%

29.1%

04

2014

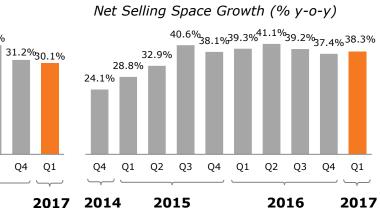
Χ5

Q1

Q2 Q3

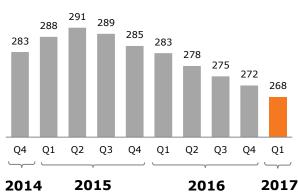
2015





#### **Q1 2017 sales densities:** 5.1% decline y-o-y

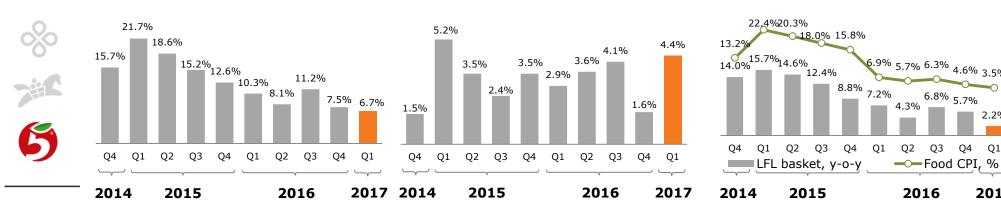
Sales Densities Net (th. RUB/sq.m. [1])



#### O1 2017 LFL sales growth: 6.7% increase y-o-y

Q4

Q1



Total LFL Sales Growth (% y-o-y)

#### O1 2017 LFL traffic growth: 4.4% increase y-o-y

Total LFL Traffic Growth (% y-o-y)

#### Q1 2017 LFL basket growth: 2.2% increase v-o-v

2.2%

Q1

2017

Total LFL Basket Growth (% y-o-y)

[1] – Total net sales from trailing four quarters divided by average selling space of trailing four quarters

### **30** PYATEROCHKA SUMMARY (3/3) STRATEGY OVERVIEW

- Maximise the share of customers, and maximise share of these customers' wallet:
  - Continue applying the current value proposition, enhancing it through implementation of new initiatives
  - Support rapid, sustainable growth with development in new regions (Siberia)
  - Further adaptation of assortment, introducing new categories, entry-price PLUs
  - Implement a loyalty programme and launch customised promotions
  - Further improve NPS
- Improve efficiency and reduce costs:
  - Grow the share of **private label** to >20% during the next 3-5 years
  - Increase the share of direct import
  - Lean and agile approach
  - Further improvements in opex and purchasing terms











**544 stores** as of 31 March 2017, 11.9% increase y-o-y



**552 th. sq. m. of selling space** as of 31 March 2017, 11.7% increase y-o-y



**Q1 2017 net retail sales of RUB 45.0 bn**, 19.8% increase y-o-y



**94.8 mln customers** for Q1 2017, 15.7% increase y-o-y



Share of X5's Q1 2017 sales: ~15%



- Q1 2017 LFL Results
  - Sales: **10.3%** Traffic: **7.2%**
  - Basket: **2.9%**







Avg. net selling space: 1,015 sq. m.

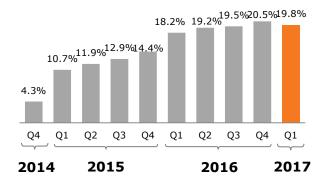


The main shop in every neighbourhood

### **37** PEREKRESTOK SUMMARY (2/3) IMPROVING OPERATIONS: GROWING LFL AND SELLING SPACE

#### Q1 2017 net retail sales growth: 19.8% increase y-o-y

Net Sales Growth (% y-o-y)



#### Q1 2017 selling space growth: 11.7% increase y-o-y

Net Selling Space Growth (% y-o-y)

14.6%

Q3

12.2%

Q2

2015

6.9%

Q1

4.5%

Q4

2014

17.7% 16.4%



Sales Densities Net (th. RUB/sq.m. [1])

312 306 302 12.8%12.0%13.3%11.7% 298 294 295 293 293 293 289 Q1 Q4 Q1 Q1 Q2 Q3 Q1 Q2 Q3 Q4 Q2 Q3 Q4 Q4 2016 2014 2015 2017 2017 2016

## Q1 2017 LFL sales growth: 10.3% increase y-o-y

Total LFL Sales Growth (% y-o-y)

Χ5

#### 22.4%20.3% 7.2% % 24 18.0% 15.8% 10.3% 13.29 4.3% 8.7% 2.0% 2.4% 2<sup>.9%</sup> 5.7% <sup>6.3%</sup> 4.6% 3.5% <sup>7.5%</sup> 6.9% 14.4% 7.2% <sup>11.6%</sup>10.5% 0.5% 10.0% 5.4% 4.4% 4.8% 7.5% 3.6% <sup>3.9%</sup> 2.7% 2.9% 2.9% -4.2%-4.7% -3.6% -6.5% -6.0% Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q1 Q4 Q4 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 LFL basket, y-o-y 2014 2015 2016 2017 2015 2017 2015 2016 2017 2014 2016 2014

[1] – Total net sales from trailing four quarters divided by average selling space of trailing four quarters

#### Q1 2017 LFL traffic growth: 7.2% increase y-o-y

Q4

Q1

Total LFL Traffic Growth (% y-o-y)

### Q1 2017 LFL basket growth: 2.9% increase y-o-y

Total LFL Basket Growth (% y-o-y)

### **3**<sup>3</sup>/ **PEREKRESTOK SUMMARY (3/3)** STRATEGY OVERVIEW

- Fine-tuning value proposition and adapting to customer needs:
  - Maintaining the pace of organic growth and refurbishments
  - Roll out the regional model to support the future growth
  - Further adaptation of assortment to meet customer needs
  - Increase loyalty card penetration, and implement personalised promotions
  - Develop online supermarket
  - Improve NPS



- Increase the share of private labels
- Increase the share of direct import
- Further improve logistics (forecasting, stock replenishment system)
- Further improvements in opex and purchasing terms











**90 stores** as of 31 March 2017: 1.1% decrease y-o-y



**383 th. sq. m. of selling space** as of 31 March 2017, down 3.0% y-o-y



**Q1 2017 net retail sales: RUB 21.1 bn**, 10.7% increase y-o-y



**33 mln customers** in Q1 2017, 5.9% increase y-o-y



Share of X5's Q4 2016 sales: ∼7%



- Q1 2017 LFL Results Sales: 9,4%
  - Traffic: **5.9%**
  - Basket: **3.4%**







Avg. net selling space: 4,254 sq. m.

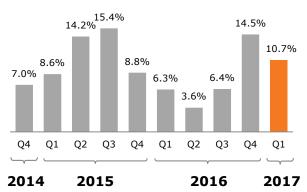


**Destination store for all your food & household needs** 

### **35 KARUSEL SUMMARY (2/3)** THE RIGHT TIME FOR RELAUNCH

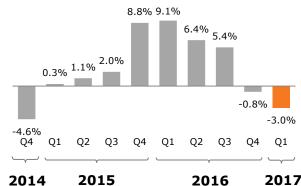
## Q1 2017 net retail sales growth: 10.7% increase y-o-y

Net Sales Growth (% y-o-y)



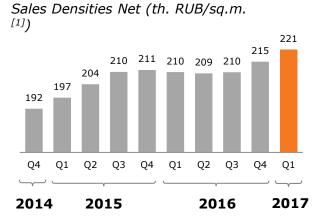
## Q1 2017 selling space growth: 3.0% decline y-o-y

Net Selling Space Growth (% y-o-y)



Q1 2017 LFL traffic growth:

## Q1 2017 sales densities increase: 5.3%

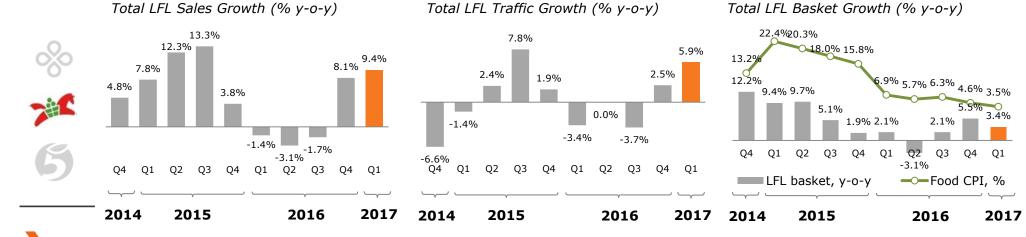


O1 2017 LFL basket growth:

3.4% increase v-o-v

#### Q1 2017 LFL sales growth: 9.4% increase y-o-y

Χ5



5.9% increase v-o-v

[1] – Total net sales from trailing four quarters divided by average selling space of trailing four quarters

### **36** KARUSEL SUMMARY (3/3) KARUSEL STRATEGY OVERVIEW

#### Good results at model hypers

- Key achievements:
  - Positive LFL traffic in model hypers
  - Increase of average check
  - Improvement of on-shelf availability
- Results analysis
- Different instruments for model roll-out should be used

#### **Development plan**

- Upgrade operating model for new hypermarkets with all best practices taken from "Model Hypermarkets" pilots
- Further adaptation of assortment and pricing optimisation
- Increase loyalty card penetration, and implement personalised promotions
- Increase the share of private labels
- Increase sales density
- Improve logistics, reduce lease costs and shrinkage



**X5** 







Best practices from model hypers should be translated to new commercial model